

ANNEXURE A8 – ISC2 SELF-PACED

1. Enrolments

As per Standard Terms and Conditions.

2. Re-Attendance

Not Applicable.

3. Cancellations

If the student cancels/postpones the course after an invoice has been raised, then the student or company will be charged in full and will forfeit the fees.

4. Voucher Terms and Conditions

- 4.1. Your enrolment in your selected course commences from the day you redeem the voucher for your selected course.
- 4.2. Candidates self-paced study period commences and ends as indicated on your fulfilment mailer.
- 4.3. You will receive additional instructions for how to enrol in your specific class and a unique URL to use to redeem your vouchers.
- 4.4. Be mindful of when your self-paced course and resources expire, as you will not be notified, and your training fee will be forfeited on the date of expiration. All courses must be completed within Six (6) months or 180 days from initial course start date or stipulated expiry dates as per the fulfilment email.
- 4.5. You must complete your course prior to the expiration date of the course material access.
- 4.6. Once the access expires, you will not be permitted to use it as payment for training fees.
- 4.7. Training and Exam vouchers will not be extended and are non-refundable.
- 4.8. A voucher cannot be redeemed against a different certification or method of delivery than what was originally purchased.
- 4.9. ISC2 Exam voucher is valid for 1 year from date of issue.
- 4.10. ISC2 Exam voucher will be issued directly to candidate from ISC2 on commencement of the course with clearly stipulated expiry dates.
- 4.11. ISC2 exams must be booked and taken within Twelve (12) months from initial course start date or stipulated expiry dates as per the fulfilment email. Failure to do so will result in forfeiture of fees where the student or company will be required to purchase a new course/exam voucher.
- 4.12. Once your access expires, you will not be permitted to use it as payment for training fees.
- 4.13. Certification exam retirement dates supersede voucher expiration dates.
- 4.14. ISC2 may retire certifications and corresponding exams prior to voucher expiration dates.
- 4.15. You must register and take your exam prior to the voucher expiration date.
- 4.16. ISC2 self-paced courses are a single user licence and cannot be transferred or sublicensed.
- 4.17. Vouchers cannot be redeemed for cash or credit.
- 4.18. Vouchers may not be resold.